



INTERNATIONAL  
**BEST**  
PRACTICE  
COMPETITION

## The 8th International Best Practice Competition 2022

*This certificate is awarded to*

**INS Servicios S.A, Costa Rica**

*For its best practice of*

**Automate service processes with the incorporation of Robotic Process Automation**

*Presenter:*

Eric Herrera Rodríguez

*Q&A participants:*

Eric Herrera Rodríguez, José Guillermo Saborío Artavia, and Johan Jiménez Leiton

IBPC Best Practice Certification Scheme Rating: **5 Stars**

Date: **01/08/2022**

Validity: **3 years**



**International Best Practice (Excellence)**

Dr. Robin Mann

On behalf of the Organising Committee